

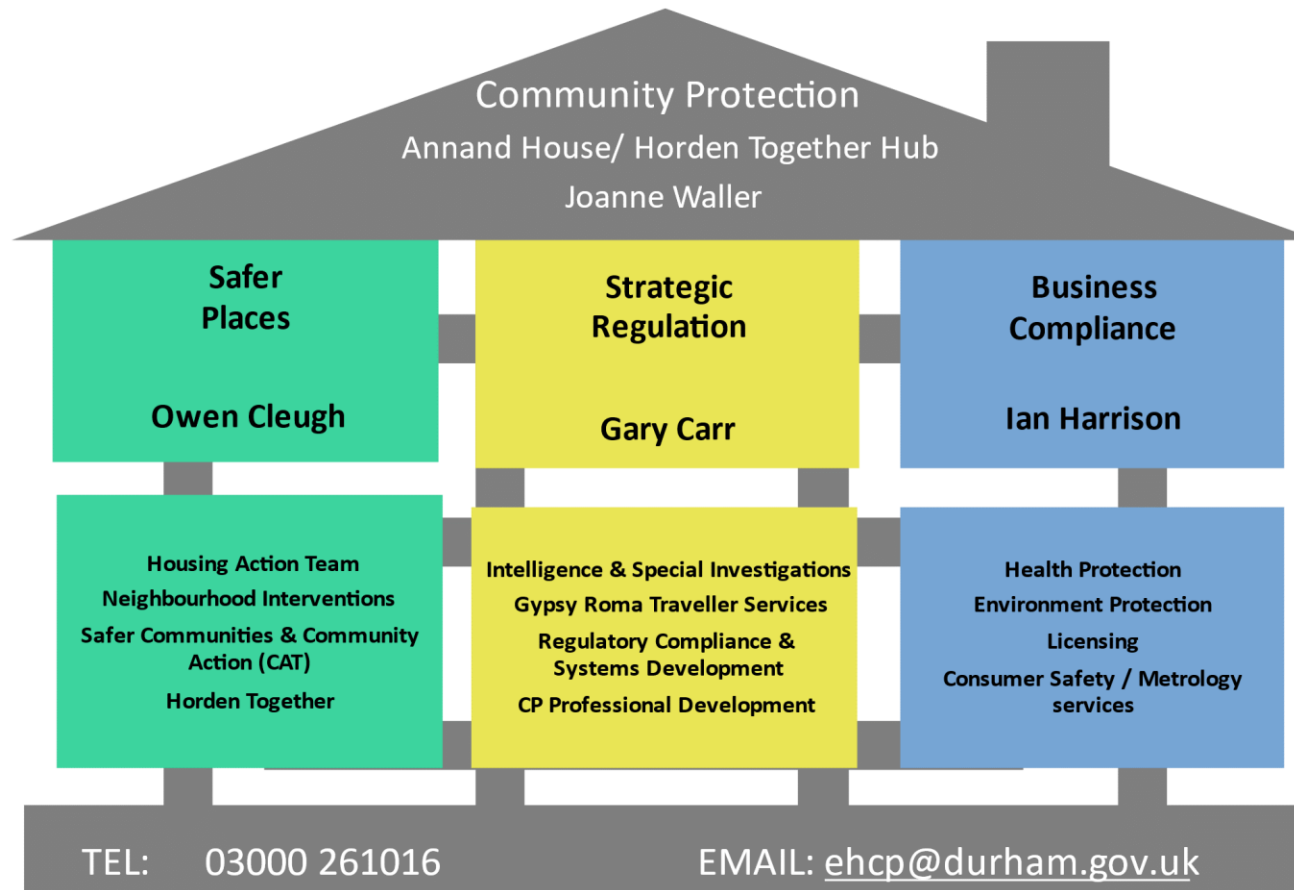
Community Protection Services Consumer Protection

Appendix 2

Ian Harrison, Business Compliance Strategic Manager



Community Protection Services



Consumer Protection

- Consumer Safety – Rogue traders, underage sales, product safety, animal health & welfare
- Special Investigations – Complex criminal investigations & projects
- Health Protection – Food hygiene and food standards, Health & Safety at work, Safety Advisory Group
- Environmental Protection – Air Quality, Private Water Supplies
- Licensing – Alcohol, Entertainment, Gambling, Taxis

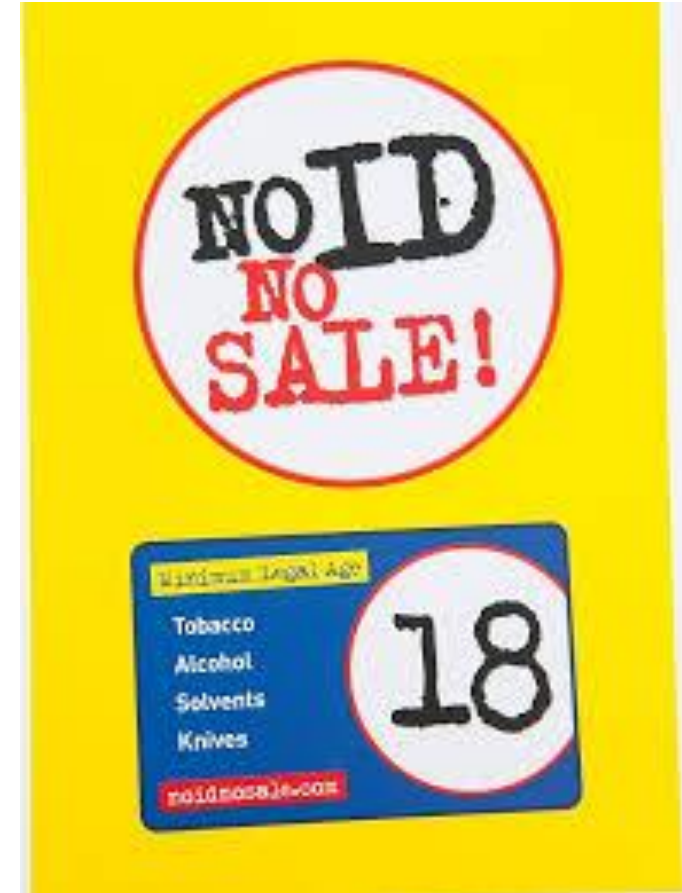
Protecting the Vulnerable

- Rogue traders, cowboy builders
- False claims of trade association membership
- Scams & Cons
- Misleading adverts
- Protecting consumers AND legitimate businesses



Underage Sales

- Alcohol, tobacco, vapes, gambling, solvents, knives
- Advice and guidance is offered to all premises to ensure compliance
- Officers use underage volunteers to identify premises willing to sell to children



Illicit Tobacco & Vapes

- 24 enforcement operations in last 18 months
- 430,000 illegal cigarettes seized
- 163Kg of illegal hand rolling tobacco seized
- Almost 8000 illegal vapes seized – valued at £95,000 in last 18 months
- Closure Orders obtained for ten premises
- Licence reviews for licensed premises



Animal Welfare

- Farms are visited to: -
 - Ensure animal welfare
 - Prevent disease outbreak
 - Sample and test animal feed



Animal Licensing

- To ensure animal welfare, all premises are inspected prior to licences being granted
- Unannounced inspections mid-term
- 45 licensed dog breeders in County Durham
- 118 licensed animal boarding establishments



Food Safety

- 5149 food businesses in Durham
- All food premises inspected on a risk assessed basis
- Food Hygiene Rating Scheme



Food Safety

- Santinos, Sacriston
- Decomposing rat found under food preparation area
- Premises was dirty
- Staff not properly trained
- Fines and Costs of £600



Natasha's Law

- Food team is working with manufacturers and retailers to ensure food is correctly allergen marked
- Peanut allergy death in Newcastle recently reported



Health & Safety at Work

- Targeted projects are undertaken each year to ensure the safety of employees and the public
- Recent conviction of Stonegate Pub co. following death of Olivia Burt in Durham City in 2018
- £1.5 million fine



Environmental Protection

- 185 permits issued regulating 204 activities – 2nd highest in the UK
- Important consultee for many planning applications – 2809 considered in past 12 months



Air Quality

- An Air Quality Action Plan is being prepared for Durham City
- 21 actions proposed to improve air quality
- Vehicle engines are biggest contributor
- DEFRA must sign off our plan. If they don't, we must do more



Private Water Supplies

- There are 377 Private Water Supplies in County Durham
- All supplies must be risk assessed, sampled and tested



Licensing Act 2003

- 2232 licensed premises and private member clubs
- 755 Temporary Event Notices in 12 months



Taxis

- 1170 hackney carriages and private hire vehicles
- 1282 licensed drivers
- All drivers must pass strict criteria to ensure they are safe and suitable to carry the public
- All vehicles are subjected to at least two mechanical inspections per year



• Thank you. Any Questions?